

Law Office of
MELISSA A. FERRIS, P.A.

September 23, 2008

Ms. Sabrina Samuels
The Beckman Company

Re: Office Etiquette Seminar for the Ferris Law Firm

Dear Ms. Samuels,

I would like to take this opportunity to thank you and commend you for an outstanding seminar you presented to my office staff. Your seminar topics addressed every area that needed to be discussed in the office. The manner you presented the material, the technique you utilized and the final results were amazing and life changing to the entire office. You did a wonderful job which has positively changed the entire office environment and permanently changed the demeanor between co-employees. I would highly recommend your services and style to others. Again, thank you very much for a wonderful job and for changing our office in only one group session forever! You're truly terrific & very talented.

Warm Regards,

MELISSA A. FERRIS, P.A.

MELISSA A. FERRIS, ESQUIRE